

## **Job Description: Network Engineer**

*Advanced Intelligence Engineering is a Managed Services IT Provider located in Wheaton, IL. AIE services the SMB marketplace in Chicago and the suburbs, providing cutting edge technology support and solutions. AIE is looking to fill a Network Engineer position. Responsibilities include all areas of PC and network support, short and long-term project engagement delivery and technical consulting. The successful candidate possesses a passion for IT and the ability to build and maintain client relations.*

## **Duties and Responsibilities:**

- Monitor and analyze network activity and problems via monitoring alerts and system tickets
- Set up, maintain and troubleshoot single and multi-site network infrastructure environments including switches, firewalls, routers and other network equipment
- Migrate domains/users to new equipment
- Manage IT project LAN and WAN engagements with fixed hours and quality control requirements
- Prepare technical documentation using tools such as MS Visio

## **Skills and Experience:**

- 3+ years of relevant work experience as a Network Engineer
- Experience working as a technician/engineer at an IT Managed Services Provider
- Experience managing time via a ticket system/PSA (Autotask preferred)
- Deployment and/or administration of MS Exchange, Active Directory, TCP/IP, and server virtualization (Hyper-V, VMWare)
- Experience Migrating and supporting hosted Exchange and Office365 environments
- Possessing excellent written and verbal communication skills

## **Education/Certificates:**

- Bachelor's degree or equivalent experience in related field preferred
- MCSA/MCITP/CCNA or equivalent certification desirable

## **Other Requirements:**

- Must be able to pass a drug and criminal background test
- Must have a valid driver's license and reliable transportation
- Must be able to travel to client sites in and around Chicago
- Must be available to work outside normal business hours when necessary
- Must be willing to work as part of an on-call rotation

The job is full-time, and includes health insurance and retirement benefits. AIE provides financial assistance for certifications and ongoing training opportunities within the IT industry.

To apply, email a resume and cover letter to [resumes@aie195.com](mailto:resumes@aie195.com).